

RTU Win 10 Image SP1

Release notes and installation instructions

1 Introduction

This document describes the installation of an update to the Real-Time Unit (RTU) to enable new certificates to work with future Instrument Configurations (ICs). An updated control resource is added to the installed versions of UNICORN™. The instrument server is then restarted. After the update, the instrument server causes a restart of the RTU.

Compatibility

This update is applicable for all systems with a RTU upgrading to ICs released after June 2023.

The update is applicable for UNICORN versions 7.6-7.10 connected to a RTU.

Note: *Older versions of UNICORN (7.5 or less) are not supported.*

For information about compatibility between different UNICORN system control software versions and ICs, see the UNICORN compatibility matrix at: <http://www.cytiva.com/UNICORNcompatibility>.

2 Release information

This Service Pack (SP) does not update a connected RTU. The SP updates the control resource package used by the UNICORN instrument server to update connected RTUs. Once installed, the UNICORN instrument server updates any RTU that is connected to the UNICORN instrument server in the future.

3 Installation instructions

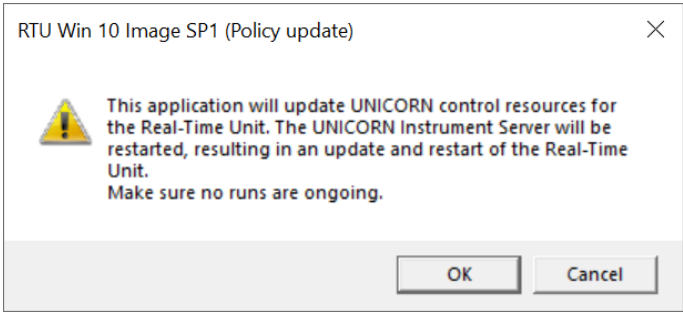


IMPORTANT

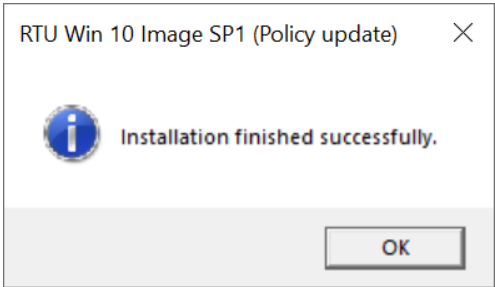
Make sure that no runs are ongoing before updating the RTU.

Follow the instructions below to install the update.

Step	Action
1	Double-click the .exe file.  RtuPolicyUpdaterInstaller.exe
2	Click OK .



Result:
The installation is complete.



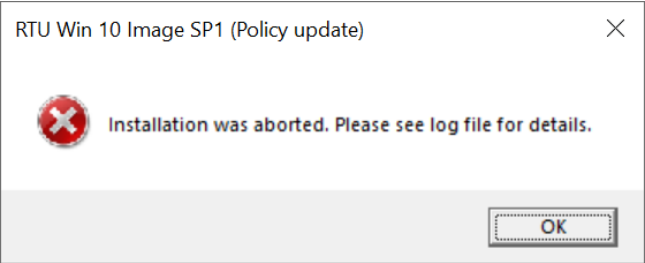
4 Check for pending updates of connected RTU

Follow the instructions below to check for pending updates for a connected RTU.

Step	Action
1	Start the UNICORN ServiceTool .
2	Click the UNICORN Connection tab.
3	Click Update .
Note: <i>If the list is empty, the RTU is up-to-date.</i>	

5 Troubleshooting

If the installation was unsuccessful, contact a service administrator.



Note: *The installer saves the log file under %ProgramData%\Cytiva\UNICORN RtuPolicyUpdater Installer\Logs.*

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